R4TM SYSTEM MANUAL

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Introduction

The R4 system is a complete e-filing dental records system. Introduced in KAUFD in the academic year 2010-2011 this system has completely obliterated the use of paperbased record keeping. The R4 system serves several essential goals: 1- Keeping with the ever changing world-wide technologies in record keeping, 2- Optimizing the quality of patient care, and 3- Improving the monitoring of clinical outcomes for the faculty.

The R4 system is based on the unique use of a username and password, which customizes the access for every user. There are several levels of access depending on the categorization of the user, with varying levels of privileges. Users categorized as "supervisors" have complete access to editing the record with the exception of the Patient's Basic Information. Users categorized as "students" may only edit the patient's chart, treatment plan and progress notes with the approval of the supervisor. Users categorized as "Dental Records auxiliaries (such as receptionists and DPAs) may only edit and organize patients' visits and appointments.

The R4 system is a system that greatly aides the mission of the faculty in adhering to the strict Patient Confidentiality Rules as required by the Ministry of Health of the Kingdom of Saudi Arabia. The system does not allow for the removal or inappropriate access of a patient's medical record. Should any mishandling of a patient's record occur, the system highlights it (thru the generation of reports), and enables the Faculty to reinforce rigorously the professional and ethical conduct in patient care.

Step-by-Step Instruction:

1. Starting your PC and logging onto the R4 system

1. Once in the clinic, the first thing that must be done when starting the PC is to log onto the University website in order to log onto the internet.

Log On to W	/indows
Copyright © 1985 Microsoft Corpora	
User name:	username
Password:	••••••
Log on to:	BRYNMAWR
	OK Cancel Shut Down Options <<

- 1. Enter your Computer Number Ex 0555588
- 2. Enter your ODUS password
- 3. Select KAAU from drop down list
- 4. Once connected to the web, double click on the R4 icon found on the desktop



5. This will open the R4 interface that will enable you to logon with your unique ID (username). Please note that you must never disclose your password to anyone at any time.



First time users: if you have just been issued a new username, then you will have been given a generic password (7788). You must log onto the R4 and change your password to a unique one that must only be known by yourself.

To change your password:

1. main menu click "Edit"



2. Select change password



- 3. Enter 7788 as the old password
- 4. Enter your new password and confirm.

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5. Patient Entering and Leaving the Clinic

Whenever you log onto the R4 system, you will find that your patients will have been booked in your clinic by your DPA and receptionist at the specified clinical times. Note that each patient record will be available for you only during that particular clinical session. Once the clinical session is over, the record will not be available to you. In order to access the record it must be re-booked by the DPA and/or receptionist based upon approval by the Clinical Course Director.

Once you are in your clinic:

1. Open the waiting list from the main tool bar to see your patients. Patients must register at the reception as soon as they arrive. Once they do, your screen will show the patient "waiting".

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		MS. SARAH HUSS			DF SALWA	Pending	-	Examination	0:30			
		MS. YEINA MOHAN		KAAU-DC-	D SALWA	Pending	-	Examination	0:30			
		MS. MAHAD MOHA		KAAU-DC-	JR SALWA	Pending	-	Examination	0:30			
	15:30	MS. ARESN OMAP	R NASSIF	KAAU-DC-	DR SALWA	Pending	-	Examination	0:30			
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- 2. Choose the first patient
- 3. Click on "Call Patient"

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- 4.
- The receptionist will send your patient in to your clinic. Once the clinical session is over you must click on "Left Surgery" 5.

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Once "Left Surgery" is clicked, a pop-up window will appear in order to set up the patient's next appointment.

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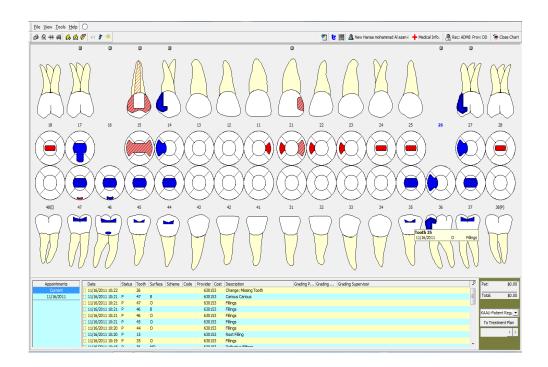
6. Once the Patient is in the Clinic

1. <u>Clinical Chart</u>

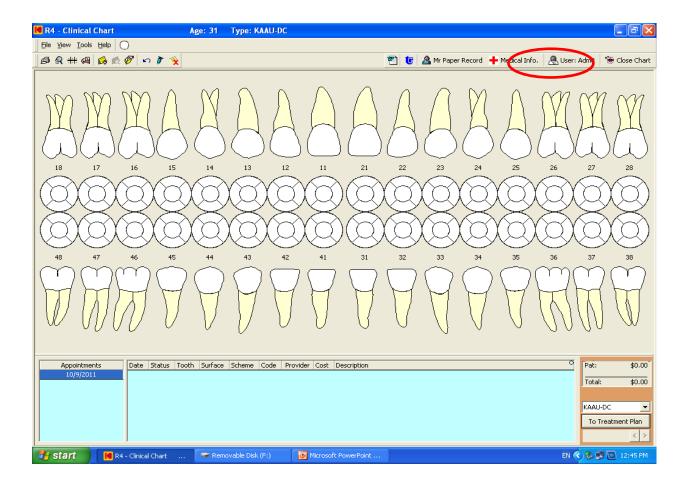
Once you have chosen your first patient from the waiting list, you can open his/her chart by clicking on open chart:

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		IS. SARAH HUSS				Pending	-	Examination	0:30		
		AS. ZEINA MOHAN		KAAU-DC-		Pending	-	Examination	0:30		
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This will open the Patient Clinical Chart.



The Medical History can be viewed and edited by clicking on the Medical Information tab.



Opening this tab will give access to the following information:

- 1. Chief Complaint and History of present complaint.
- 2. Medical History.
- 3. Dental History.
- 4. Social History.
- 5. Family History.

Click on the "Open Medical Screen"

R4 - Patient Inform	nation						
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This will give access to the medical history. By clicking on "New Medical" history may be taken.

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	Blood Disorder	
	Hypertension	
	Cerepral Palsy	Print Medical
	Rheumatic Fever	
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uress;	Are you currently taking any prescribed medicines (eg tablets, ointments or inhalers, including contraceptives and hormone replacement therapy)?	
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	Do you smoke any tobacco products now (or did you in the past)?	
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	Family History (inherited illnesses , infectious diseases,)	
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		OK Cancel

Medical History questions can be checked in a "yes" or "no". In case there is a need to add information, it may be done by clicking on "Notes"

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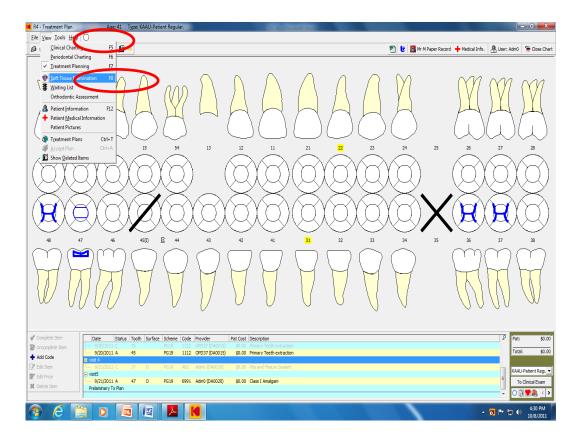
Notes are added and then accepted

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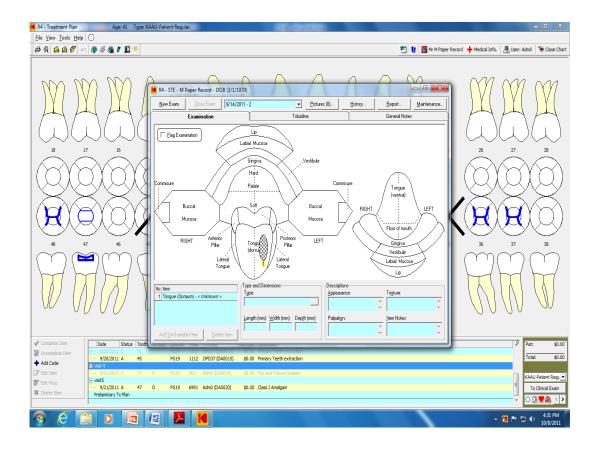
Once History Taking is complete click on "Apply"

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	No notes made for this medical		
		Hypertension	
		Cerepral Palsy Rheumatic Fever Pr	int Medical
	G.P. / Doctor's Name and Address	☑ Diabetes	
M M M	Name:	Kidney Disease E Cancer	Notes
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	Are you currently taking	any prescribed medicines (eg tablets, ointments or inhalers, including contraceptives and hormone replace Social History (Diet, Habits,)	ment therapy)?
		Any family History (inherited illnesses , infectious diseases,) ?	
		Do you had any previous dental treatment (periodontal,surgical,orthodontic,restorative,) specify date ?	
		Do you had any previous dental radiographs (date/type) ? Do you regularly visit the dental dinic ?	Cancel Edit
		Do you brush your teeth ?	
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To access Soft Tissue Examination, select from the drop-down menu "View"

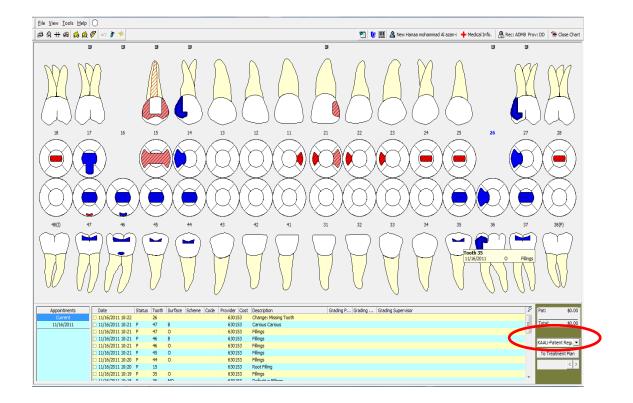


This will open the Soft Tissue Examination

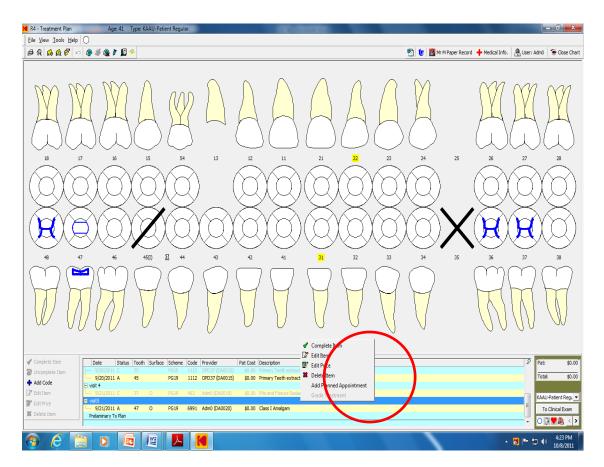


6. <u>Treatment Plan</u>

In order to view the Treatment Plan click on the icon at the bottom right.



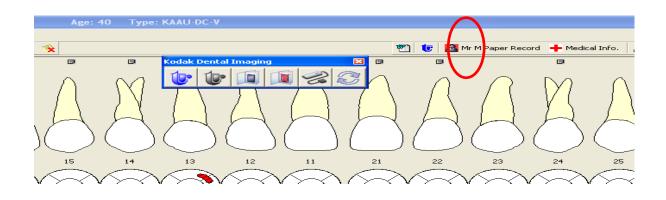
This will open the Treatment Plan page:



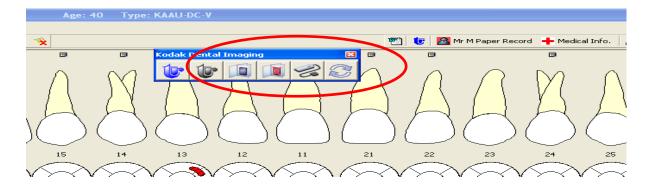
Right-click on the teeth with problems and choose the ideal treatment for that case. This will generate a problem-list. This list can be ordered in a sequential Treatment Plan that is divided in the known phases by "dragging" the items below the Treatment Phase.

7. <u>Radiographs</u>

In order to view the patient's radiographs click on the X-Ray icon at the top of the Clinical Chart view



View the patient x-ray from the main tool bar of "Kodak Dental Imaging"

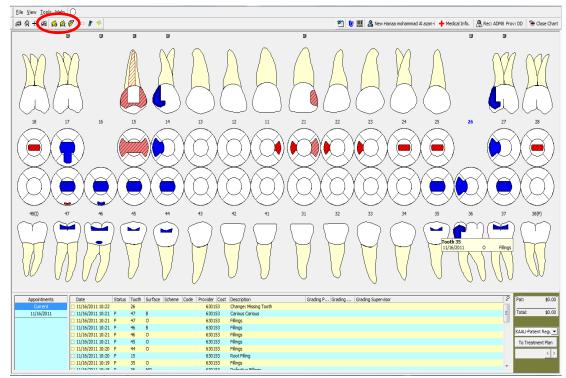


To see the list of all images of the patients, click on the open history. And double click to open the image

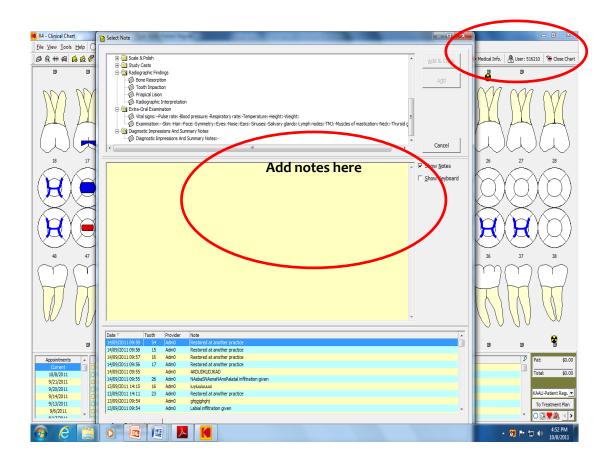
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8. <u>Progress Notes</u>

Progress Notes are written under the "Add Note" section.



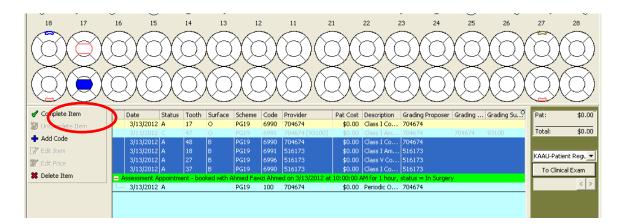
The note is written and signed and is then "Add & Save"



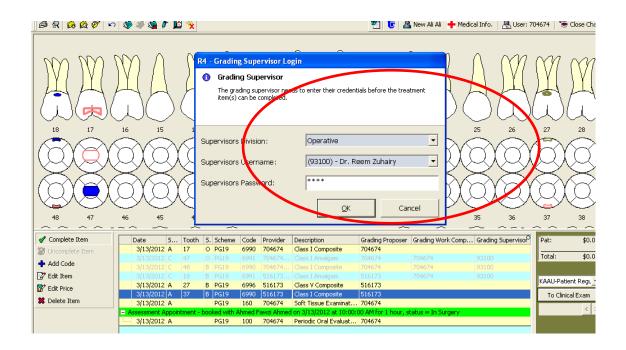
9. <u>STUDENT USERS:</u> Completing Treatments

All treatments to be carried out on the patient can be viewed in the Treatment Plan. Once a treatment has been completed:

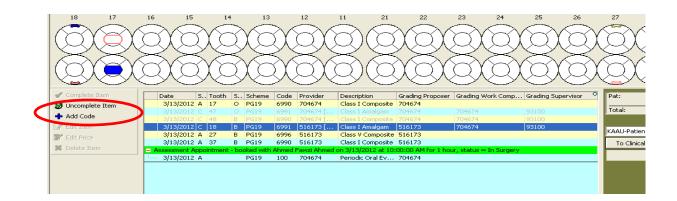
1. Item must be changed from active "A" to complete "C".



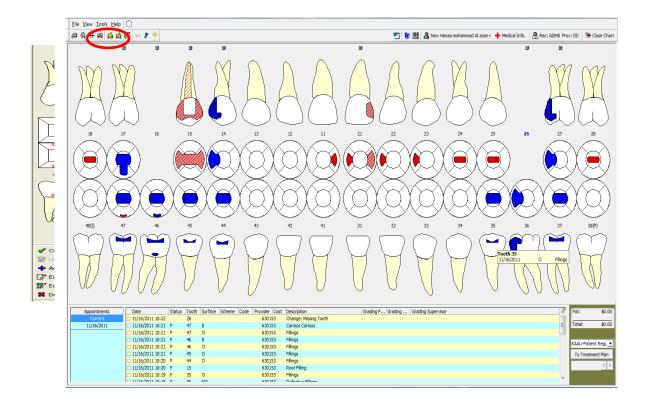
2. Once this is activated, a supervisor approval pop-up window will appear with the Supervisor Division, Supervisor Username and Password:



- 3. The supervisor name must be selected from a drop down list (sorted by Division)
- 4. For the item to be completed the supervisor must approve the treatment by entering his/her username and password.
- 5. Should the need to "undo" an item arise, the same pop-up window will appear requesting the same supervisor approval.



6. Writing the Progress Note The progress note is written as "Add Note"



This will open the "Patient Notes" window. The progress is written and in order to close and save the Note, the supervisor username and password must be re-entered.

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XX		Supervisors	wision:	Oral Medi	zine	-		upervisor Sign Off ⊻iew History	KA
48		Supervisors I		(54912) -	Dr Suzan Ibrah	iim (1) 💌		Edit	38
	signs:-		doomord.		Ōĸ	Cancel		Delete	
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💠 Add Code			PG19 6990	704674	\$0.00 Class			704674	
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💕 Edit Price	- Assessment Appointme		hmed Fawzi Ahm PG19 100	ed on 3/13/2012 at 704674		1 hour, status = In lic Oral Evaluation-B		704674	
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Do not forget to LOGOFF the R4 system at the end of every clinical session. Failure to do so will be considered a Patient Confidentiality violation and will be treated as a felony.